The Net Asset Value Desk
TSP INTELLIGENCE CENTER

GETTING STARTED · 3 MINUTE GUIDE

Put NAV Desk on your phone, *in under a minute.*

NAV Desk is a web app. You do not download it from an app store. You add it to your Home Screen straight from your browser, and from then on it opens with one tap, full screen, like any other app.

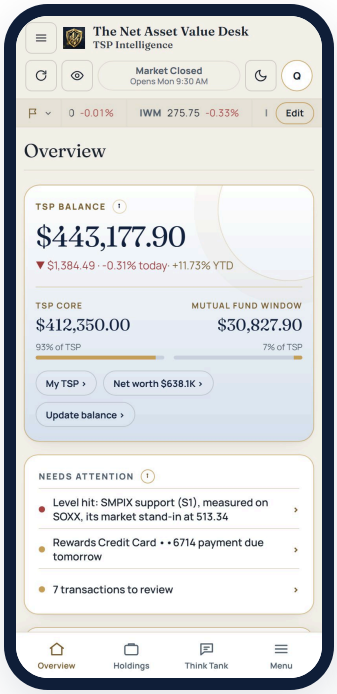
No app store | Nothing to download | Same sign-in, same account

WHAT YOU WILL SEE

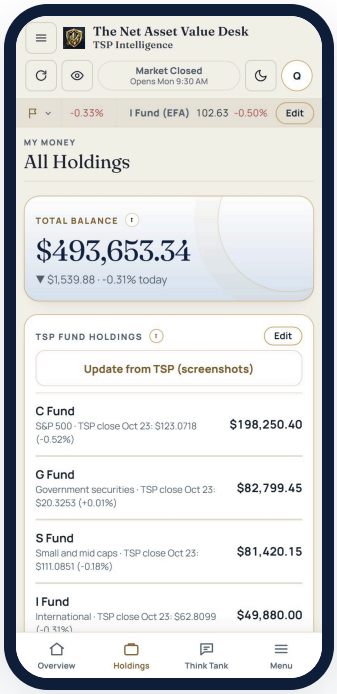
The app on your phone, *light or dark.*

These are real screens from NAV Desk, from a test account with example numbers. Overview, Holdings, Think Tank and Menu sit in the bar along the bottom; the button at the top left opens the same menu. Switch between light and dark with the moon or sun button at the top.

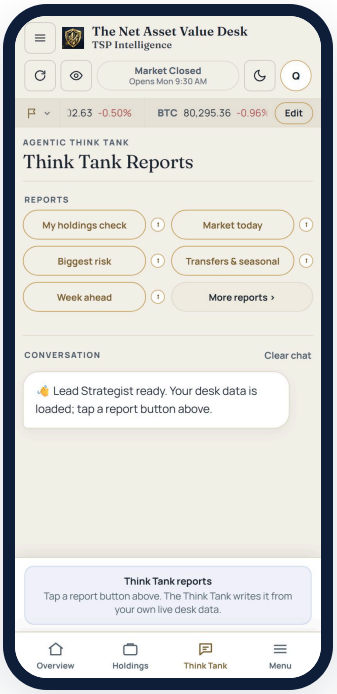
LIGHT



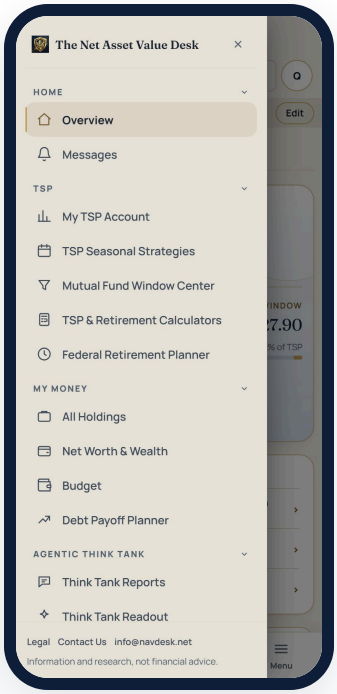
Overview



Holdings

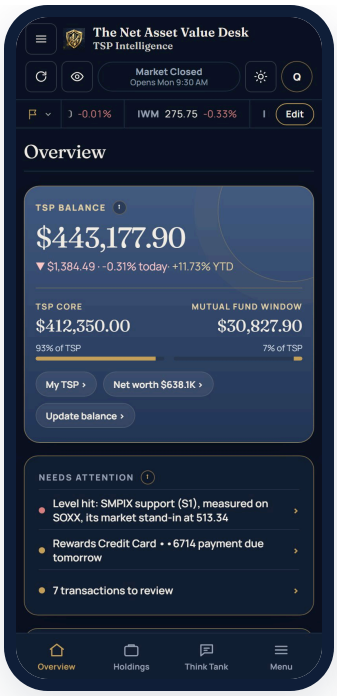


Think Tank

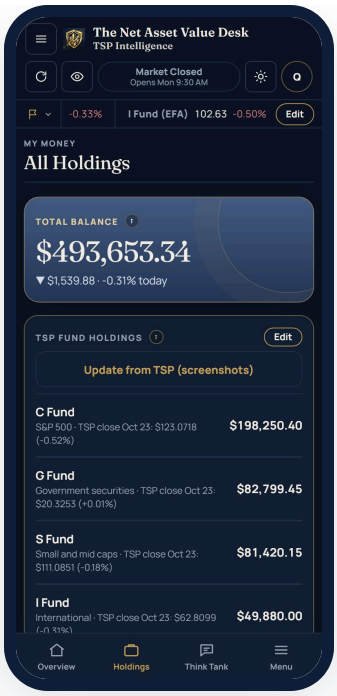


The menu

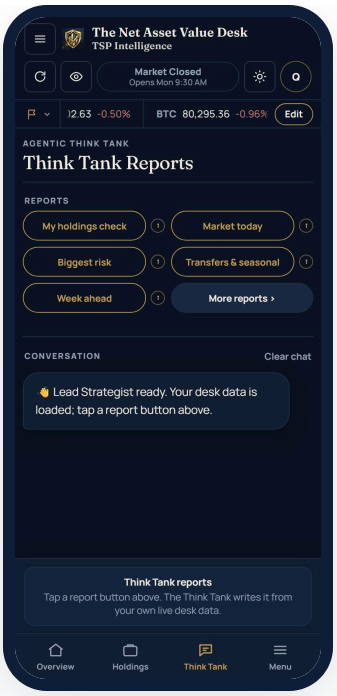
DARK



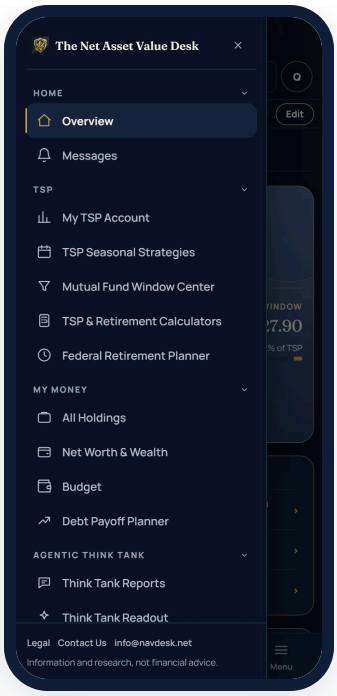
Overview



Holdings



Think Tank



The menu

Example numbers from a test account, not a real member's balances.

IPHONE AND IPAD

Use *Safari.*

Safari is the blue compass icon that comes with every iPhone.

1. **Open navdesk.net in Safari and sign in.**
   If you opened a link from an email or a text, see "If something is off" below.

2. **Tap the Share button**
   It is the square with an arrow pointing up, in the bar at the bottom of the screen (at the top on an iPad).

3. **Scroll down the list and tap "Add to Home Screen".**
   You may need to scroll past the row of app icons to find it.

4. **Tap "Add" in the top right corner.**
   The NAV Desk icon now sits on your Home Screen.

5. **Close Safari and open NAV Desk from its new icon.**
   Sign in once more. From now on, always open it from the icon.

Alerts on an iPhone need this step. Apple only allows notifications from a web app after it has been added to the Home Screen. Once you open NAV Desk from its icon, turn alerts on under Account, Alerts & Devices.

ANDROID PHONES AND TABLETS

Use *Chrome.*

Chrome is the red, yellow, green and blue circle that comes with most Android phones.

1 **Open navdesk.net in Chrome and sign in.**
Type it in yourself. A link tapped in an email or a text often opens a built-in browser that cannot install apps.

2 **Tap Chrome's menu** ⋮
It is the three dots next to the address bar: top right when the address bar is at the top, bottom right when you have moved the address bar to the bottom.

3 **Tap "Add to Home screen".**
On some phones the menu says "Install app" instead. Either one is right. You may need to scroll the menu down to see it.

4 **Choose "Install", not "Create shortcut".**
Chrome may ask which one you want. "Install" gives NAV Desk its own full-screen app and alerts. Then tap "Install" once more to confirm. It can take a few seconds for the icon to appear.

5 **Open NAV Desk from its new icon.**
It is on your Home screen and in your list of apps. Sign in once more, and when it asks to send notifications, tap "Allow" if you want alerts.

Using a Samsung phone's own browser? In Samsung Internet, tap the menu (three lines at the bottom right), then "Add page to", then "Home screen". Chrome is still the better choice for alerts.

COMPUTER

Optional, and *just as quick.*

NAV Desk works in any browser tab. If you would like it in its own window, do this in Chrome or Edge.

1. **Open navdesk.net and sign in.**

2. **Open the browser menu and choose "Install NAV Desk".**
   In Chrome it is under "Cast, save and share". In Edge it is under "Apps". Some versions also show an install icon at the right end of the address bar.

3. **Click "Install".**
   NAV Desk opens in its own window and gets its own icon.

IF SOMETHING IS OFF

The usual *snags.*

I do not see "Add to Home Screen" or "Install app".

You are most likely inside another app's built-in browser, which happens when you tap a link in an email, a text or a social app. Open Safari (iPhone) or Chrome (Android) yourself, type navdesk.net, and follow the steps from there.

On Android I only got a shortcut, not an app.

You picked "Create shortcut". Press and hold that icon, remove it, then go back to Chrome's menu, tap "Add to Home screen" and choose "Install".

I added it, and it asks me to sign in again.

That is expected the first time. The Home Screen app keeps its own sign-in, separate from the browser. Sign in once and it stays signed in.

I am not getting alerts on my iPhone.

Open NAV Desk from its Home Screen icon, not from Safari. Then go to Account, Alerts & Devices, and turn alerts on. Allow notifications when the phone asks.

Is this safe? It did not come from an app store.

It is the same navdesk.net you sign in to in your browser, shown full screen. Nothing is downloaded from anywhere else, and it has no more access to your phone than the website has.

How do I remove it?

Like any other app: press and hold the icon, then choose "Remove App" (iPhone) or "Uninstall" (Android). Your NAV Desk account and your data are not affected.

Do I need to update it?

No. It updates itself whenever NAV Desk is updated. There is nothing to install again.

Still stuck? Write to info@navdesk.net and say which phone you have. We will walk you through it.

That is *it.*

Open NAV Desk from its icon and carry on where you left off.

Open NAV Desk →

NAV Desk is an independent research and education tool. It is not affiliated with or endorsed by the TSP or the FRTIB.